

Procedures for Receiving Medical and Dental Treatment in México

- To receive covered treatment in México, you must seek services with a Pinnacle provider.
- Any treatment provided by a non-panel provider, **is not paid**.
- You must present your Pinnacle' ID card and a picture ID. You will not be able to receive services without your Pinnacle' ID card (or a temporary card) and a picture ID.
- The provider will verify the participant's coverage using Pinnacle's online tool.

Medical Benefit

- No co-pays under the plan
- If you receive treatment before your eligibility is updated, you are required to pay for the services. The provider will reimburse you any monies collected, less the appropriate co-pay(s), once the provider verifies your eligibility. You have 30 days from the day of service to request a refund from the provider.
- All subscribers must consult a primary care physician. The primary care physician is responsible for the management of all health care services provided under this program, including lab, x-ray, pharmacy, surgery, hospitalization and specialty care.

Prescription Drugs

- All medications must be dispensed only from a panel provider.
- Maximum of a 15 day supplies per medication, except for maintenance medications.
- Over the counter medication is not covered in México.

Mandatory Generic Substitution

- The panel provider will dispense the generic drug when medically appropriate.
- If you are prescribed a generic medication, but you request a brand name, you will be responsible for the full cost of the brand name medication.

Dental Benefit

- No co-pays under the plan
- General dentistry benefit - \$2,000 calendar maximum per member
- Orthodontia benefit - \$1,500 life time maximum per member

For further information, please contact your nearest Pinnacle office.

Procedimientos para Recibir Tratamiento Médico y Dental en México

- Para recibir tratamiento en México, es necesario que consulte a un proveedor de Pinnacle.
- Cualquier tratamiento proporcionado por un proveedor no-participante, **no será pagado**.
- Usted debe presentar su tarjeta de Pinnacle y una identificación con fotografía. No podrá recibir servicios sin su tarjeta de Pinnacle (o una tarjeta temporal) y una identificación con fotografía.
- El proveedor verificara la cobertura del participante usando el portal en línea de Pinnacle.

Beneficio Medico

- No hay co-pagos en el plan
- Si usted recibe servicios antes de que su cobertura este actualizada, usted tendrá que pagar por los servicios. El médico le reembolsará su dinero, menos los co-pagos correspondientes, cuando se verifique su cobertura. Tiene 30 días de la fecha de servicio para pedir que el proveedor le reembolse su dinero.
- Todos los asegurados deben consultar a un médico general. El médico general es responsable por el manejo y servicio del cuidado de salud que se ofrecen en este programa. Esto incluye laboratorio, rayos-x, medicamento, cirugía, hospitalización y cuidado de especialista.

Receta Médica

- Todo medicamento debe ser prescrito por un médico del panel solamente.
- Máximo de 15 días de medicamento, excepto en medicamento de control.
- Medicamento que no requiera receta médica no será cubierto en México.

Obligatoria la sustitución de medicamento genérico:

- El proveedor del panel surtirá el medicamento genérico cuando sea médicamente apropiado.
- Si a usted le prescriben un medicamento genérico, y pide el medicamento de marca patente, usted será responsable por el total del costo del medicamento de marca patente.

Beneficio Dental

- No hay co-pagos en el plan
- Beneficio Dental General - \$2,000 máximo por año calendario por miembro
- Beneficio de Ortodoncia - \$1,500 máximo por vida por miembro

Para mayor información, llame a la oficina más cercana de Pinnacle.

ALGODONES: 01152 (658)

Dra. Rosalba Salcedo

Av. B Entre 3ra y 4ta #338

Tel: 517-7748

USA: 928-377-4581

facebook.com/DentalClinicRosalba

General Dentistry

Root Canal

Periodontics

Pediatric Dentistry

SAN LUIS: 01152 (653)

Dra. Alma L. Gaxiola

Av. Kino #1505

Tel: 534-3382

General Dentistry

Root Canal

Periodontics

Pediatric Dentistry

Almada Grupo Dental

Dr. Fernando Lopez

Calle 4ta y Callejón Madero

Tel: 534-1049

USA: 1-866-444-1908

almadagrupodental@gmail.com

facebook.com/AlmadaGrupoDental

General Dentistry

Root Canal

Periodontics

Pediatric Dentistry

Dr. Javier Gomez

Av. Obregón #161

Tel: 534-1409

General Dentistry

MEXICALI: 01152 (686)

Dr. Ignacio García

Melgar 139 Zona Centro

Tel: 554-0580

General Dentistry

<https://tinyurl.com/y3d2kbog>

Clínica Dental Herrera

Dr. Ismael Herrera

Av. Madero #1119

Tel: 552-4375

dental.herrera@hotmail.com

www.dentalherrera.com

General Dentistry

Root Canal

Periodontics

Pediatric Dentistry

Dra. Rosana Romero

Dra. Pamela Márquez

Av. Madero #1090-6

Tel: 552-9244

rosana_dental@hotmail.com

<https://tinyurl.com/y4xopaec>

General Dentistry

Root Canal

Periodontics

Pediatric Dentistry

Dr. Alberto Venegas

Av. Justo Sierra #26

Tel: 565-6710

Orthodontia services only

TIJUANA 01152 (664)

Clínica Medica y Dental

Jose Clemente Orozco

#2340 Suite 304

Tel: 634-3482

USA: (619) 866-6101

facebook.com/clinicamedicaydentalrio

General Dentistry

Root Canal

Periodontics

Dr. Luis M Rodriguez

Calle 4ta Díaz Mirón #8150

Suite #205

Tel: 688-2245

USA: 1-877-839-2248

dentalworldtijuana@hotmail.com

dentalworldtijuana.com

General Dentistry

Orthodontia services

SAN DIEGO ELECTRICAL

3970 W. 24th Street, Suite 207 | Yuma, AZ 85364 | Office: 928.627.3634 | mexicoprogram@pinnacletpa.com



MEXICALI: 01152 (686)

MULTI-PRACTICE - SERVICIOS MÚLTIPLES

Policlínica Madero

Ave Madero #683
Tel: 552-6967
1-866-961-1737
policlinicamadero.com

Services Available:

24 hour consultation / Urgent Care
Pharmacy
Laboratory
Radiology
Transportation from and to border
Medical Lane Participant

Specialty Care Available via Referral:

Angiology
Dermatology
Endoscopy
ENT
Gastroenterology
General Surgery
Internal Medicine
Neurology
OBGYN
Ophthalmology
Orthopedics
Pediatrics
Urology

Hospital Almater

Ave Madero #1060
Tel: 553-4015
almater.mx

Services Available:

Urgent Care
Pharmacy
Laboratory
Radiology
Medical Lane Participant

Specialty Care Available via Referral:

Allergist
Angiology
Cardiologist
Dermatology
ENT
Gastroenterology
General Surgery
Internal Medicine
Neurology
OBGYN
Ophthalmology
Orthopedics
Pediatrics
Proctology
Psychiatry
Urology

Almater - Novena

Calle Novena #1799
Tel: 523-8050
almater.mx

Services Available:

Urgent Care
Pharmacy
Laboratory
Radiology
Medical Lane Participant

Specialty Care Available via Referral:

Allergist
Angiology
Cardiologist
Dermatology
ENT
Gastroenterology
General Surgery
Internal Medicine
Neurology
OBGYN
Ophthalmology
Orthopedics
Pediatrics
Proctology
Psychiatry
Urology

Santa Catalina

Ave Reforma #1809
Tel: 552-5693, 552-9025
santacatalinamexicali.com

Services may be off-site*:

Pharmacy *
Laboratory *
Radiology *
Medical Lane Participant

Specialty Care Available via Referral:

Endoscopy
General Surgery
Internal Medicine
Pediatrics
OBGYN

GENERAL MEDICINE - MEDICINA GENERAL

Dr. Gabino Garcia

Calle Melgar #139
Tel: 554-0580

Services may be off-site*:

Pharmacy *
Laboratory *
Radiology *

Dr. Alma Minjarez

Ave Obregón #1008
Tel: 551-9238

Services may be off-site*:

Pharmacy *
Laboratory *
Radiology *

Dr. Marco Sariñana

Calle 4 #221
Tel: 561-0322

Services may be off-site*:

Pharmacy *
Laboratory *
Radiology *

Healthy Families

Ave Madero #909
Tel: 412-0367
ahealthyfamilies.com

Services on-site*:

Pharmacy *
Laboratory *
Radiology *

INTERNAL MEDICINE - MEDICINA INTERNA

Dr. Alejandro Mendoza

Ave Madero #1290
Tel: 554-0607

Services may be off-site*:

Pharmacy *
Laboratory *
Radiology *
Medical Lane Participant

OBGYN - GINECOLOGÍA

Dr. Lourdes Ante

Ave Lerdo #1010
Tel: 552-5121

Services may be off-site*:

Pharmacy *
Laboratory *
Ultrasound

OPHTHALMOLOGIST - OFTALMÓLOGO

Dr. Roberto Aguilar

Ave Madero #901
Tel: 552-9720
centrooftalmologicodraquilar.com

Services may be off-site*:

Pharmacy *
Laboratory *
Radiology *
Medical Lane Participant

ORTHOPEDICS - ORTOPEDIA

Dr. Leopoldo Urquiza

Ave Reforma #719 Suite 4
Tel: 552-6787
drleopoldourquiza-traumatologia.com

Services may be off-site*:

Pharmacy *
Laboratory *
Radiology *
Medical Lane Participant

ENT - OTORRINO

Dr. Jesús Montiel

Ave Madero #655, Suite 2
Tel: 552-4508
drjesusmontielporchas.com

Services may be off-site*:

Pharmacy *
Laboratory *
Radiology *

PEDIATRICIAN - PEDIATRA

Dr. Matilde Cervantes

Ave Madero #683
Tel: 552-6967
USA Tel: 1-866-961-1737
policlinicamadero.com

Services Available:

Pharmacy
Laboratory
Radiology

SAN DIEGO ELECTRICAL

3970 W. 24th Street, Suite 207 | Yuma, AZ 85364 | Office: 928.627.3634 | mexicoprogram@pinnacletpa.com



HOSPITALS

Sanatorio Santa Catalina

Ave Reforma #1809
Tel: 552-5693, 552-9025
santacatalinamexicali.com

Services Available:

ER
Urgent Care
Medical Lane Participant

Hospital Almater

Ave Madero #1060
Tel: 553-4015
almater.mx

Services Available:

ER
Urgent Care
Medical Lane Participant

ALGODONES: 01152 (658)

GENERAL MEDICINE - MEDICINA GENERAL

Dr. Arturo Herrera

Ave B #210
Tel: 517-7032

Services may be off-site*:

Pharmacy *
Laboratory *
Radiology *

SAN LUIS: 01152 (653)

MULTI-PRACTICE - SERVICIOS MÚLTIPLES

OSMED

Calle Morelos #311
Tel: 534-2310
osmemedical.com

Services Available:

Pharmacy
Laboratory
Radiology - Ultrasound
Bone Density
Cardiology Unit
Urgent Care

Specialty Care Available via Referral:

Angiology
Cardiologist
Dermatology
ENT
Gastroenterology
Internal Medicine
OBGYN
Ophthalmology
Orthopedics
Pediatrics
Urology

HSM

Calle 7 y 16 de Septiembre
Tel: 534-3065
USA Tel: (928) 388-3793
hsm.com.mx

Services Available:

Pharmacy
Laboratory
Radiology

Specialty Care Available via Referral:

Angiology
Dermatology
ENT
Internal Medicine
OBGYN
Ophthalmology
Orthopedics
Pediatrics
Proctology
Urology

HSM- 34

Ave Chihuahua y Calle 34
Tel: 517-0445
hsm.com.mx

Services may be off-site*:

Pharmacy *
Laboratory *
Radiology *

Specialty Care Available via Referral:

Angiology
Dermatology
ENT
Internal Medicine
OBGYN
Ophthalmology
Orthopedics
Pediatrics
Proctology
Urology

HOSPITAL

Hospital Santa Margarita

Calle 7 y 16 de Septiembre
Tel: 534-3065
USA Tel: (928) 388-3793
hsm.com.mx

Services Available:

ER
Urgent Care

TIJUANA: 01152 (664)

MULTI-PRACTICE - SERVICIOS MÚLTIPLES

Clinica Médica

José Clemente Orozco #2340, Suite 304

Tel: 634-3482, 634-3964

USA Tel: (619) 866-6101

[facebook.com/clinicamedicaydentario](https://www.facebook.com/clinicamedicaydentario)

Services Available:

Urgent Care

Pharmacy

Laboratory

Radiology

Specialty Care Available via Referral:

Allergist

Angiology

Cardiology

Dermatology

Endocrinology

ENT

Gastroenterology

Internal Medicine

Neurology

OBGYN

Ophthalmology

Orthopedic Surgeon

Pediatrician

Proctology

Urology