The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, 1-800-359-2002. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms, see the Glossary. You

can view the Glossary at www.sharphealthplan.com or call 1-800-359-2002 to request a copy.

| Important Questions | Answers | Why This Matters: |
|--|--|---|
| What is the overall deductible? | \$0 | See the Common Medical Events chart below for services this <u>plan</u> covers. |
| Are there services covered before you meet your deductible? | N/A | N/A |
| Are there other deductibles for specific services? | No. | You don't have to meet <u>deductibles</u> for specific services. |
| What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ? | \$3,000 Individual / \$6,000 Family | The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met. |
| What is not included in the out-of-pocket limit? | Premiums, copayments for supplemental benefits (except prescription drugs), and health care this plan doesn't cover. | Even though you pay these expenses, they don't count toward the out-of-pocket limit. |
| Will you pay less if you use a <u>network provider</u> ? | Yes. See www.sharphealthplan.com or call 1-800-359-2002 for a list of network providers. | This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services. |
| Do you need a <u>referral</u> to see a <u>specialist</u> ? | Yes. | This <u>plan</u> will pay some or all of the costs to see a <u>specialist</u> for covered services but only if you have a <u>referral</u> before you see the <u>specialist</u> . |

(HHS - OMB control number: 0938-1146/Expiration date: 05/31/2026)

All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

| | What You Will Pay | | | Limitations, Exceptions, & Other |
|---|--|---|---|---|
| Common Medical Event | Services You May Need | Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | Important Information |
| | Primary care visit to treat an injury or illness | \$30 <u>copay</u> /visit | Not covered | None |
| If you visit a health care provider's office or clinic | <u>Specialist</u> visit | \$30 <u>copay</u> /visit | Not covered | Preauthorization is required, except for obstetric gynecologic services. |
| | Preventive care/screening/ immunization | No charge | Not covered | You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for. |
| If you have a test | Diagnostic test (x-ray, blood work) | No charge/visit (blood work); No charge/visit (x-rays) | Not covered | None |
| | Imaging (CT/PET scans, MRIs) | \$100 <u>copay</u> /visit | Not covered | Preauthorization is required. |
| | Preferred generic drugs | \$10/30-day supply \$20/90-day supply | Not covered | Brand drugs are not covered if a |
| If you need drugs to treat your illness or condition More information about prescription drug coverage is available at www.sharphealthplan.com. | Preferred brand drugs | \$25/30-day supply, \$50/90-day supply | Not covered | generic version is available, unless preauthorization is obtained. Preauthorization is required for certain |
| | Non-preferred drugs | \$50/30-day supply, \$100/90-day supply | Not covered | generic drugs. 90-day supply copay applies to mail order only. |
| | Specialty drugs | Specialty follows the tier structure above | Not covered | |

^{*} For more information about limitations and exceptions, see the <u>plan</u> or policy document at www.sharphealthplan.com.

| | | What You | ı Will Pay | Limitations, Exceptions, & Other |
|--------------------------------|--|---|---|--|
| Common Medical Event | Services You May Need | Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | Important Information |
| | Facility fee (e.g., ambulatory surgery center) | \$125 <u>copay</u> /visit | Not covered | Preauthorization is required. |
| If you have outpatient surgery | Physician/surgeon fees | No charge/visit | Not covered | Preauthorization is required. |
| | Emergency room care | \$100 copay/visit | \$100 copay/visit | Cost sharing waived if admitted to the |
| | <u>Emergency room care</u> | No charge/visit (physician fee) | No charge/visit (physician fee) | hospital. |
| If you need immediate | Emergency medical transportation | \$100 <u>copay</u> /trip | \$100 <u>copay</u> /trip | None |
| medical attention | Urgent care | \$30 copay/visit | \$30 copay/visit | In most cases, services must be approved by your primary care provider and received at urgent care facilities affiliated with your Plan Medical Group. Out-of-Network services are covered when you are outside of the Service Area for your Plan Network. Out-of-Network services are also covered for Medically Necessary treatment of a Mental Health or Substance Use Disorder, including, but not limited to, Behavioral Health Crisis Services provided by a 988 center or mobile crisis team or other provider and services received under a Community Assistance Recovery and Empowerment (CARE) Agreement or CARE Plan approved by a court, these services do not require preauthorization. |

^{*} For more information about limitations and exceptions, see the <u>plan</u> or policy document at www.sharphealthplan.com.

| If you have a hospital | Facility fee (e.g., hospital room) | \$250 <u>copay</u> /admission | \$250 <u>copay</u> /admission | Preauthorization is required for non- emergency services except for |
|-----------------------------|------------------------------------|-------------------------------|-------------------------------|---|
| If you have a hospital stay | Physician/surgeon fees | No charge/visit | No charge/visit | Medically Necessary treatment of a Mental Health or Substance Use Disorder, including, but not limited to, Behavioral Health Crisis Services provided by a 988 center or mobile crisis team or other provider and services received under a Community Assistance Recovery and Empowerment (CARE) Agreement or CARE Plan approved by a court. Out-of-network services are not covered unless services are for emergency or out-of-area urgent care, services have been prior authorized, services are for Medically Necessary treatment of a Mental Health or Substance Use Disorder, including, but not limited to, Behavioral Health Crisis Services provided by a 988 center or mobile crisis team or other provider, or services received under a Community Assistance Recovery and Empowerment (CARE) Agreement or CARE Plan approved by a court. |

^{*} For more information about limitations and exceptions, see the <u>plan</u> or policy document at www.sharphealthplan.com.

| | | What You | ı Will Pay | Limitations, Exceptions, & Other |
|--|-----------------------|---|---|--|
| Common Medical Event | Services You May Need | Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | Important Information |
| If you need mentalhealth, behavioral health, or substance abuse services | Outpatient services | Mental Health/Substance Use Disorder Office visits: \$30 copay/visit (MH/SUD); Group therapy: \$25 copay/visit (MH), \$7 copay/visit (SUD); Other outpatient services*: \$30 copay//visit (MH/SUD) | Mental Health/Substance Use Disorder Office visits: Not covered Group therapy: Not covered Other outpatient services*: Not covered | Preauthorization is required. *Applies to intensive outpatient program and partial hospitalization program. Preauthorization is not required for Medically Necessary treatment of a Mental Health or Substance Use Disorder, including, but not limited to, Behavioral Health Crisis Services provided by a 988 center or mobile crisis team or other provider and services received under a Community Assistance Recovery and Empowerment (CARE) Agreement or CARE Plan approved by a court. Out-of-network services are not covered unless services are for emergency care or out-of-area urgent care, or services have been prior authorized, services are for Medically Necessary treatment of a Mental Health or Substance Use Disorder, including, but not limited to, Behavioral Health Crisis Services provided by a 988 center or mobile crisis team or other provider, or services received under a Community Assistance Recovery and Empowerment (CARE) Agreement or CARE Plan approved by a court. |

^{*} For more information about limitations and exceptions, see the <u>plan</u> or policy document at www.sharphealthplan.com.

| | Inpatient services | Mental Health/Substance Use Disorder \$250 copay/admission (facility fee); No charge/visit (physician fee) | Mental Health/Substance Use Disorder \$250 copay/admission (facility fee); No charge/visit (physician fee) | Preauthorization is required for non- emergency services. Preauthorization is not required for Medically Necessary treatment of a Mental Health or Substance Use Disorder, including, but not limited to, Behavioral Health Crisis Services provided by a 988 center or mobile crisis team or other provider and services received under a Community Assistance Recovery and Empowerment (CARE) Agreement or CARE Plan approved by a court. Out-of-network services are not covered unless services are for emergency or out-of-area urgent care, or services have been prior authorized. or services are for Medically Necessary treatment of a Mental Health or Substance Use Disorder, including, but not limited to, Behavioral Health Crisis Services provided by a 988 center or mobile crisis team or other provider, or services received under a Community Assistance |
|---------------------|---|--|--|---|
| | Office visits | No charge/visit; | Not covered | Cost sharing does not apply to certain preventive services. Depending on the type of services, a copayment, coinsurance, or deductible (if |
| If you are pregnant | Childbirth/delivery professional services | No charge/visit | No charge/visit | applicable) may apply. Maternity care may include tests and services described elsewhere in the SBC (e.g ultrasound). Out-of-network services |
| | Childbirth/delivery facility services | \$250 <u>copay</u> /admission | \$250 copay/admission | are not covered unless services are for emergency care or out-of-area urgent care, or services have been prior authorized. |

^{*} For more information about limitations and exceptions, see the <u>plan</u> or policy document at www.sharphealthplan.com.

| | | What You Will Pay | | Limitations, Exceptions, & Other |
|---|----------------------------|--|---|--|
| Common Medical Event | Services You May Need | Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | Important Information |
| | Home health care | \$30 <u>copay</u> /visit | Not covered | Preauthorization is required. Coverage is limited to short-term, intermittent services, 100 visits/calendar year. Cost sharing is per visit. |
| | Rehabilitation services | \$30 <u>copay</u> /visit | Not covered | <u>Preauthorization</u> is required. Includes physical therapy, speech therapy, and occupational therapy. |
| If you need help | Habilitation services | \$30 copay/visit | Not covered | Preauthorization is required. |
| recovering or have other special health needs | Skilled nursing care | \$100 copay/admission | Not covered | Preauthorization is required. Coverage is limited to 100 days/calendar year. |
| | Durable medical equipment | 20% coinsurance | Not covered | Preauthorization is required. |
| | Hospice services | Inpatient: No charge/admission Outpatient: No charge/visit | Not covered | Preauthorization is required. |
| | Children's eye exam | Not covered | Not covered | Not covered |
| If your child needs dental | Children's glasses | Not covered | Not covered | Not covered |
| or eye care | Children's dental check-up | Not covered | Not covered | Not covered |

^{*} For more information about limitations and exceptions, see the <u>plan</u> or policy document at www.sharphealthplan.com.

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Cosmetic surgery
- Dental care (Adult)

- Hearing aids
- Long term care
- Non-emergency care when traveling outside the U.S.
- Private duty nursing
- Routine eye care (Adult)
- Routine foot care

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Acupuncture
- Bariatric surgery
- · Chiropractic care

- Infertility treatment
- Weight loss programs

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or https://www.dol.gov/ebsa/contactEBSA/consumerassistance.html: California Department of Managed Health Care at 1-888-466-2219 or https://www.bealthHelp.ca.gov: Office of Personnel Management Multi State Plan Program at 1-800-318-2596 or https://www.opm.gov/healthcare-insurance/multi-state-plan-program. Other coverage options may be available to you, too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: California Department of Managed Health Care at 1-888-466-2219 or http://www.HealthHelp.ca.gov.

Does this plan provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Yes.

If your <u>plan</u> doesn't meet the <u>Minimum Value Standards</u>, you may be eligible for a <u>premium tax credit</u> to help you pay for a <u>plan</u> through the <u>Marketplace</u>.

^{*} For more information about limitations and exceptions, see the plan or policy document at www.sharphealthplan.com.

Language Access Services:

English

ATTENTION: If you do not speak English, language assistance services, free of charge, are available to you. Call 1-800-359-2002 (TTY:711).

Español (Spanish)

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-359-2002 (TTY:711).

繁體中文(Chinese)

注意: 如果您使用繁體中文, 您可以免費獲得語言援助服務。請致電 1-800-359-2002 (TTY:711)。

Tiế ng Việt (Vietnamese)

CHÚ Ý: Nế u bạ n nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạ n. Gọ i số 1-800-359-2002 (TTY:711).

Tagalog (Tagalog – Filipino):

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-800-359-2002 (TTY:711).

한국어 (Korean):

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-800-359-2002 (TTY:711) 번으로 전화해 주십시오.

Հայերեն (Armenian)։

ՈՒՇԱԴՐՈՒԹՅՈՒՆ՝ Եթե խոսում եք հայերեն, ապա ձեզ անվձար կարող են տրամադրվել լեզվական աջակցության ծառայություններ։ Զանգահարեք 1-800-359-2002 (TTY (հեռատիպ)՝ 711).

فارسى (Farsi):

ابد باشد یم فراهم 2002-359-300-1 (TTY:711) توجه :اگر مهر زبان فارسی گفتگو یم کنید، تسهیالت زبانی بصورت رایگان برای امشد تماس بگیرید

Русский (Russian):

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-800-359-2002 (телетайп: 711).

日本語(Japanese):

注意事項:日本語を話される場合、無料の言語支援をご利用いただけます。1-800-359-2002 (TTY:711) まで、お電話にてご連絡ください。

* For more information about limitations and exceptions, see the plan or policy document at www.sharphealthplan.com.

Page 9 of 13

Language Access Services (Cont.):

آيبرعلا:(Arabic)

ملحوظة :إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان .تصل برقم 1-800-359-2002 (رقم هاتف الصم والبكم: .)711

ਪੰਜਾਬੀ (Punjabi):

ਿ ਧਆਨ ਿ ਧਓ: ਜੇ ਤੁਸੀ ਪੰ ਜਾਬੀ ਬੋਿ ਲੇ ਹੋ, ਤਾ ਭਾਸ਼ਾ ਿ ਧੱਚ ਸਹਾਇਤਾ ਸੇਿ ਾ ਤੁਹਾਡੇ ਲਈ ਮੁਫਤ ਿਪਲਬ ਹੈ। 1-800-359-2002 (TTY:711) 'ਤੇ ਕਾਲ ਕਰੋ।

ែ ខ�ា (Mon Khmer, Cambodian):



1-800-359-2002 (TTY: 711)⁴

Hmoob (Hmong):

LUS CEEV: Yog tias koj hais lus Hmoob, cov kev pab txog lus, muaj kev pab dawb rau koj. Hu rau 1-800-359-2002 (TTY:711).

ि हंदी (Hindi):

 ♦ नद्क:ि
 द आपि
 हंद ी ब ोलत ेह् ♦ त ो आपक ेि
 लए मु♦ म♦ भ ष सहि
 त स ेव ए ं उपल् ♦ ह♦। 1-800-359-2002 (TTY: 711)

 पर क ॉल कर ♦।

ภาษาไทย (Thai):

เรยน: ถาคณพดภาษาไทยคณสามารถใชบรก ารชวยเหลอ ทางภาษาได ั ฟร ีโทร 1-800-359-2002 (TTY:711).

| * For more information about limitations and exceptions, see the <u>plan</u> or policy document at www.sharphealthplan.com. | Page 10 of 13 |
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Notice of Nondiscrimination

Sharp Health Plan complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, ancestry, religion, sex, marital status, gender, gender identity, sexual orientation, age, or disability. Sharp Health Plan does not exclude people or treat them differently because of race, color, national origin, ancestry, religion, sex, marital status, gender, gender identity, sexual orientation, age, or disability.

Sharp Health Plan:

- Provides free aids and services to people with disabilities to communicateeffectively withus, such as:
 - Qualified sign languageinterpreters
 - o Information in otherformats (such as large print, audio, accessible electronic formats, orother formats) free of charge
- Providesfree language servicesto people whoseprimary language is not English, suchas:
 - Qualified interpreters
 - o Information written in other languages

If you need these services, contact Customer Care at 1-800-359-2002. If you believe that Sharp Health Plan has failed to provide these services or discriminated in another way on the basis of race, color, national origin, ancestry, religion, sex, marital status, gender, gender identity, sexual orientation, age, or disability, you can file a grievance with our Civil Rights Coordinator at:

Sharp Health Plan
Attn: Appeal/Grievance Department
8520 Tech Way, Suite 200
San Diego, CA 92123-1450
Telephone: 1-800-359-2002 (TTY: 711)

Fax: (619) 740-8572

You can file a grievance in person or by mail, fax, or you can also complete the online Grievance/Appeal form on the Plan's website sharphealthplan.com. Please call our Customer Care team at 1-800-359-2002 if you need help filing a grievance. You can also file a discrimination complaint if there is a concern of discrimination based on race, color, national origin, age, disability, or sex with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue SW., Room 509F, HHH Building, Washington, DC 20201, 1-800-368-1019, 800-537-7697 (TDD).

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.

Notice of Nondiscrimination (Cont.)

| The California Department of Managed Health Care is responsible for regulating health care service plans. If your Grieva | ance has not been satisfactorily resolved by Sharp Health |
|--|---|
| Plan or yourGrievance has remained unresolved for more than 30 days, you may call toll-free the Department of Ma | anaged Care for assistance: |

- 1-888-HMO-2219 Voice
- 1-877-688-9891 TDD

The Department of Managed Care's Internet Web site has complaint forms and instructions online: http://www.hmohelp.ca.gov.

-To see examples of how this plan might cover costs for a sample medical situation, see the next section. ----

PRA Disclosure Statement

According to the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is **0938-1146**. The time required to complete this information collection is estimated to average **0.08** hours per response, including the time to review instructions, search existing data resources, gather the data needed, and complete and review the information collection. If you have comments concerning the accuracy of the time estimate(s) or suggestions for improving this form, please write to: CMS, 7500 Security Boulevard, Attn: PRA Reports Clearance Officer, Mail Stop C4-26-05, Baltimore, Maryland 21244-1850.

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost-sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

| ■ The <u>plan's</u> overall <u>deductible</u> | \$0 |
|---|-------|
| ■ Specialistcopayment | \$30 |
| Hospital (facility) copayment | \$250 |
| Other coinsurance | 0% |

This EXAMPLE event includes serviceslike:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

| Total Example Cost | \$12,700 |
|---------------------------------|----------|
| In this example, Peg would pay: | |

| Cost Sharing | |
|----------------------------|-------|
| <u>Deductibles</u> | \$0 |
| Copayments | \$300 |
| Coinsurance | \$0 |
| What isn't covered | |
| Limits or exclusions | \$60 |
| The total Peg would pay is | \$360 |

Managing Joe's Type 2 Diabetes

(a year of routine in-network care of a well-controlled condition)

| ■ The <u>plan's</u> overall <u>deductible</u> | \$0 |
|---|-------|
| Specialistcopayment | \$30 |
| Hospital (facility) copayment | \$250 |
| Other coinsurance | 20% |

This EXAMPLE event includes services like:

<u>Primary care physician</u> office visits (including disease education)

Diagnostic tests (blood work)

Prescription drugs

Durable medical equipment (glucosemeter)

| Total Example Cost | \$5,600 |
|---------------------------------|---------|
| In this example, Joe would pay: | |

| Cost Sharing | |
|----------------------------|---------|
| <u>Deductibles</u> | \$0 |
| Copayments | \$800 |
| Coinsurance | \$200 |
| What isn't covered | |
| Limits or exclusions | \$20 |
| The total Joe would pay is | \$1,020 |

Mia's Simple Fracture

(in-network emergency room visit and follow up care)

| ■ The plan's overall deductible | \$0 |
|---------------------------------|-------|
| Specialistcopayment | \$30 |
| ■ Hospital (facility) copayment | \$250 |
| Other coinsurance | 50% |

This EXAMPLE event includes services like:

<u>Emergency room care</u> (including medical supplies)

Diagnostic test (x-ray)

<u>Durable medical equipment (crutches)</u>

Rehabilitation services (physical therapy)

| Total Example Cost | \$2,800 |
|---------------------------------|---------|
| In this example, Mia would pay: | |

| Cost Sharing | |
|----------------------------|-------|
| <u>Deductibles</u> | \$0 |
| Copayments | \$500 |
| Coinsurance | \$50 |
| What isn't covered | |
| Limits or exclusions | \$0 |
| The total Mia would pay is | \$550 |

The plan would be responsible for the other costs of these EXAMPLE covered services.